

Mobile Crisis Referral Procedure (INS-P050)

1.0 SCOPE:

1.1 This procedure outlines the process for responding to a student experiencing a mental health emergency.

The online version of this policy is official. Therefore, all printed versions of this document are unofficial copies.

2.0 RESPONSIBILITY:

- 2.1 Chief Academic Officer
- 2.2 Chief Human Resources Officer
- 2.3 Lead School Counselors

3.0 APPROVAL AUTHORITY

3.1 Chief Academic Officer

4.0 DEFINITIONS

- 4.1 Mental Health Emergency
 - 4.1.1 Expresses serious suicidal or homicidal thoughts or behaviors
 - 4.1.2 Exhibits bizarre behavior, disorientation, confusion or hallucinations
 - 4.1.3 Acts in a destructive manner or is otherwise out of control

5.0 PROCEDURE

- 5.1 If a student is experiencing a mental health emergency, parent(s)/guardian(s) are notified and informed of the need for a Mobile Crisis call.
 - 5.1.1 Under no circumstances should the student be left alone.
- 5.2 If a parent/guardian cannot be reached, emergency contacts are accessed in an attempt to locate a parent/guardian. Limited information will be shared with contacts other than a parent/guardian. Assure other contacts that the student is safe, but there is a need to speak with a parent/guardian as soon as possible.
- 5.3 If a parent/guardian or other emergency contacts cannot be reached, consultation with district level leadership and local community resources are utilized as needed.
- 5.4 If the parent/guardian does not commit to seeking assistance for the child, it may be appropriate to contact local agencies and community resources. A Consent to Contact form must be completed by the parent/guardian prior to any contact to an agency other than DCS or law enforcement. In addition, if in the professional discretion of the employee there is a heightened risk to the student, Mobile Crisis may be contacted without parent/guardian consent.
- 5.5 Contact Mobile Crisis and follow the guidance provided in order to best support the student experiencing the mental health emergency.

- 5.6 School administrators must confirm with a parent/guardian that the student will be appropriately supervised upon dismissal from school.
 - 5.6.1 Until appropriate supervision can be verified, the student will remain at school.
- 5.7 Follow up with the student upon return to school to check in the student's well being, safety and assure that the student is receiving the appropriate support. The parent/guardian may also participate in this transition.
- 5.8 Mobile Crisis Referral Records
 - 5.8.1 Mobile Crisis referrals resulting from a suicidal statements/behaviors referral in the Counselor Referral System are maintained within the internal system. These records are accessible to authorized personnel only.
 - 5.8.2 All other mental health emergencies that necessitate a Mobile Crisis referral are scanned and emailed to leadcounselors@cmcss.net.

6.0 ASSOCIATED DOCUMENTS

6.1 (INS-F165) Mobile Crisis Referral Form

7.0 RECORD RETENTION TABLE:

Identification	Storage	Retention	Disposition	Protection
	0.00.00			

8.0 REVISION HISTORY:

Date:	Rev.	Description of Revision	:
8/11/22		Initial Release	