

CLARKSVILLE-MONTGOMERY COUNTY SCHOOL SYSTEM
CLARKSVILLE, TENNESSEE
JOB DESCRIPTION

Job Title: Report Analyst**Department:** Technology**Grade:** 494**Calendar:** 12 Months**Job Description****Date Reviewed:** July 2024**Reports To:** Chief Technology Officer**Purpose of Job**

The purpose of this job is to help maintain student physical and emotional safety by analyzing reports provided by various technology products in a timely manner, researching items from these reports when appropriate, communicating actionable information to appropriate school administration and/or law enforcement, and effectively documenting each incident/item. The position's responsibilities require independent analysis, verbal and written communication, and problem solving. Work is performed with little supervision and requires initiative, judgment and confidentiality and the ability to process what may be disturbing, obscene or offensive material. A strong work ethic and integrity is a must as the individual needs to be able to accurately document and use time and other district resources effectively and efficiently. The duties of this position may be performed remotely. Flexible work schedule will be required.

Essential Duties and Responsibilities

The following duties are normal for this job. These are not to be construed as exclusive or all-inclusive. Other duties may be required and assigned.

- Regularly reviews and examines reports generated by CMCSS technology on a daily basis, these reports may require review during evening hours and weekends. Daily work scheduled may require adjustment based on required after hours work.
- Accurately interprets and analyzes reports using deductive and analytical reasoning to determine severity of risk and determine correct course of action.
- Responsible for processing information quickly identifying patterns and responding with deductive analytical reasoning in an efficient timely manner.
- Works with other technology department staff as appropriate to determine and resolve problems as needed.
- Interact and interpret information from software monitoring tools.
- Maintains up to date knowledge on social media knowledge/ terminology and current use by student population.
- Communicates the results of data analysis/data driven reports in written and verbal forms to CTO as requested.
- Develops and maintains protocols for communication with school administration in regards to concerning reports.

- Create and assist in development of “keyword” search to increase actionable information for reports.
- Prepares and/or generates routine correspondence, letters, memoranda, forms, reports and other documents.
- Uses independent judgment involving the comparison and evaluation of possible courses of conduct and acts or makes a decision after the various possibilities have been considered, including application of district policies and practices as well as local, state, and federal regulations.
- Has authority and acumen to make independent choice of possible and best course of action without immediate direction or supervision.
- Has authority and acumen to formulate, affect, interpret, and implement district policies and operating principles.
- Practices discretion in all matters related to information received or communication shared in regards to the position or district matters.
- Performs technical forensic investigations of computers, tablets, smartphones, and other electronic devices as designated by Chief Technology Officer.
- Maybe required to attend virtual department meetings.

Minimum Training and Experience Required to Perform Essential Job Functions

- Bachelor’s Degree preferred, not required.
- High School Diploma (or GED) required.
- 2-4 years’ experience in Technology or equivalent career field applicable to position
- Experience with social media platforms and management tools
- Required to perform duties from home office
 - Employee will provide a broadband internet connection at their own expense to facilitate internet connectivity to CMCSS resources
 - Employee will establish a private workspace to maintain the integrity of employee and student data
 - CMCSS will provide the necessary equipment to complete the required duties

KNOWLEDGE OF JOB

Has considerable knowledge of the policies, procedures, and activities of the district and practices as they pertain to the performance of duties relating to the position. Has thorough knowledge of practices as necessary in the completion of daily responsibilities. Knows how to develop and administer operations and staff plans and objectives for the expedience and effectiveness of specific duties of the department. Knows how to keep abreast of any changes in policy, methods, computer operations, equipment needs, etc., as they pertain to department operations and activities. Able to effectively communicate and interact with supervisors, members of the general public and all other groups involved in the activities of the department. Able to assemble information and make written reports and documents in a concise, clear and effective manner. Has good organizational, human relations, and technical skills. Able to use independent judgment and work with little direct supervision when necessary. Has the ability to comprehend, interpret, and apply regulations, procedures and related information. Has comprehensive knowledge of the terminology, principles, and methods utilized within the department. Has the mathematical ability to handle required calculations. Knowledgeable and proficient with computers. Able to read, understand and interpret financial reports and related materials

MINIMUM QUALIFICATIONS OR STANDARDS REQUIRED TO PERFORM ESSENTIAL JOB FUNCTIONS**REQUIRED SKILLS, ABILITIES AND PHYSICAL REQUIREMENTS:**

- Must be able to do occasional lifting, carrying, pushing and/or pulling of up to 40 pounds, standing, sitting, walking, bending, stooping or kneeling;
- Must be able to traverse school facility;
- Must have significant fine finger dexterity;
- Must be able to operate standard office equipment including pertinent and required software applications;
- Must possess excellent language skills (verbal and written) requiring the ability to read informational documentation, directions, instructions, policies and procedures related to this job, requiring the ability to give assignments and/or directions to co-workers, assistants, supervisors, students and parents/guardians, requiring the ability to deliver verbal and written communications in English language;
- Must possess excellent interpersonal skills with ability to interact with people (staff, supervisors, parents/guardians, students) and maintain professionalism and tact in all situations, including emergent ones, must be able to maintain constructive relationships;
- Must possess excellent organizational skills and attention to detail;
- Must be able to perform multiple, highly complex, technical tasks with periodic need to enhance skills in order to meet changing job conditions.
- Must be able to apply assessment instruments and analyze data and possess problem-solving skills.
- Must be able to make independent judgments in absence of supervision.

NUMERICAL APTITUDE: Requires the ability to utilize mathematical formulas; add and subtract totals; multiply and divide; determine percentages; determine time and weight.

FORM/SPATIAL APTITUDE: Requires the ability to inspect items for proper length, width, and shape, visually.

PHYSICAL COMMUNICATION: Requires the ability to talk and/or hear: (talking - expressing or exchanging ideas by means of spoken words). (Hearing - perceiving nature of sounds by ear).

ATTENDANCE: A regular and dependable level of attendance is an essential function for this position.

The Clarksville-Montgomery County School System is an Equal Opportunity Employer. In compliance with the Americans with Disabilities Act, the school system may provide reasonable accommodations to qualified individuals with disabilities and encourages both prospective and current employees to discuss potential accommodations with the employer. Signatures below indicate the receipt and review of this job description by the employee assigned to the job and the immediate supervisor.

Employee's Signature**Employee's Munis Number****Date**