

**CLARKSVILLE-MONTGOMERY COUNTY SCHOOL SYSTEM
CLARKSVILLE, TENNESSEE
JOB DESCRIPTION**

Job Title: Systems Administrator

Department: Technology

Job Description

Date Reviewed: July 2024

Reports To: Chief Technology Officer

Grade: 502

Calendar: 12 Months

Purpose of Job

The purpose of this job is to provide management, administration, and oversight with regard to the technical operation of the servers and technical equipment within the district, to include but not limited to system backups, maintenance, security, networking and administration of the servers, and support of design and implementation of complex local and wide-area networks of machines.

This position is considered Mission Essential to the District and the Technology Department, in accordance with HUM-A012. A Mission Essential Employee is critical in addressing incidents that result in an interruption of normal functionality of district technology resources for students and staff.

Essential Duties and Responsibilities

The following duties are normal for this job. These are not to be construed as exclusive or all-inclusive. Other duties may be required and assigned.

- Responsible for the management and availability of critical operational systems, including financial, employee, and student information servers and databases, and maintaining backups of critical systems through the district Disaster Recovery Plan.
- Provides management and application of updates, security and patches, and configuration changes to software and operating systems.
- Responsible for development, implementation, maintenance, and review of the district's Disaster Recovery Plan, to include developing, maintaining, and testing backups; system and database restoration plans; and support for the backup and recovery process.
- Evaluates and/or recommends server purchases and works with vendors to determine and specify server requirements to support district technology.
- Works with the Chief Technology Officer to establish and implement security & network policies.
- Administers firewall and IDS security devices to include writing security and NAT policies.

Networking Responsibilities

- Management of internetworking Microsoft, and Linux operating systems.
- Configuration of file systems including NFS, NTFS, ZFS, EXT and REFS.
- Development of network file synchronization schemes including DFS and rsync.

- Management of TCP/IP networking and non TCP/IP protocols and the ability to debug and program at the network level. Specific knowledge of highly complex TCP/IP networks (networks that contain multiple routers and multiple media).
- Installation and administration of DHCP, DNS, and VPN.
- Installation and configuration of network load balancers.
- Installation and configuration of virtual network switches and policies.

Server Responsibilities

- Management of server operating systems including Microsoft Server, BSD, and Linux.
- Management, design, and implementation of high-end disk storage systems related to data protection and supporting storage applications and networks.
- Administration of multi-forest Microsoft Active Directory environment, which utilizes ADFS and ADLDS.
- Management of Microsoft Exchange environment to include administration, configuration, and monitoring in large, on-premises, clustered enterprise environment consisting of multiple DAG, CAS, and Hub transport servers. Creation and management of Exchange server/mailbox policies, relays, connectors, mailbox quotas, and advanced transport rules.
- Administration of large virtual environment to include configuring and maintaining virtualized servers and equipment in VMWare, HyperV, and other Virtualization technologies.
- Configuration and interconnection of large SANs for use in virtual environment to include tuning ZFS file system on SANs.
- Writing and editing scripts using PowerShell, SQL, bash and batch files, and writing MSI files.
- Configuring and maintaining web servers to include certificates, logs, security, management, and performance tuning.

Security Responsibilities

- Maintaining knowledge of general security measures as they relate to servers, networks and client machines.
- Implementation and maintenance of network security policies, access control, application security, and data safeguards.
- Implementation and maintenance of network security (for example, building firewalls or deploying authentication systems).
- Configuration and maintenance of host security (for example, passwords, IDS/GIDS, file permissions, file system integrity, use of security packages).
- Configuration and monitoring IDS/IPS and content filtering devices.
- Analyzing network, server, and application logs for troubleshooting and/or general maintenance or optimization.
- Experience configuring and maintaining Firewall and threat prevention devices to include writing security, NAT, IDS, and URL policies.
- Implementation, administration, and deployment of antivirus.
- Management of email security gateway to include maintaining and implementing policies.

Cloud Services Responsibilities

- Administration of Microsoft Office 365 and Google Workspace.
- Administration of MDM solutions (for example, Apple School Manager, Mosyle, etc.).
- Administration of MFA solutions (for example, DUO and Okta).

Database Responsibilities

- Administrating Oracle and SQL databases to include capacity planning, installation, configuring, database design, migration, performance monitoring, security, troubleshooting, as well as backup and data recovery.
- Installing and upgrading the database server and application tools as required.
- Planning, allocation, and optimization of database structures in both a virtual and physical storage environment.
- Backup and restoration of all local databases to include Oracle and SQL databases.

Required Skills

- Strong interpersonal and communication skills, capable of writing purchase justifications, training users in complex topics, making presentations to an internal audience or professional peers, and interacting positively with customers of all levels.
- Independent problem solving and self-direction.
- Ability to identify tasks which require automation and automate them.
- Familiarity with fundamental networking/distributed computing environment concepts; understands principals of routing and the design of consistent network-wide file system layouts.
- Experience developing/implementing a site disaster recovery plan.
- Experience configuring and maintaining storage arrays including ISCSI and Fiber channel SANS and direct attached storage.
- Experience with specific operating systems, applications, or programming languages (for example, Windows operating systems, SQL).

Additional Job Functions

Performs other duties as required.

Minimum Training and Experience Required to Perform Essential Job Functions

- Bachelor's Degree in Computer Science or a related field preferred.
- Three to five years systems administration experience with expertise in Microsoft and Apple products recommended.
- Experience with MS Exchange, previous experience as a system or database administrator, experience with a site with 100% uptime requirement required.
- Any equivalent combination of education, training, and experience which provides the requisite knowledge, skills, and abilities for this job, will be considered when determining eligibility.
- Valid driver's license and the ability to provide reliable transportation to deliver equipment or provide needed services to all CMCSS locations.

KNOWLEDGE OF JOB

Has considerable knowledge of the policies, procedures, and activities of the School System and Technology practices as they pertain to the performance of duties relating to the job of Systems Administrator. Has thorough knowledge of best practices as necessary in the completion of daily responsibilities. Knows how to develop and administer operations and staff plans and objectives for the expedience and effectiveness of specific duties of the department. Knows how to keep abreast of any changes in policy, methods, computer operations, equipment needs, etc. as they pertain to department operations and activities. Able to effectively communicate and interact with supervisors, members of the general public, and all other groups involved in the activities of the department. Able to assemble information and make written reports and documents in a concise, clear, and effective manner. Has good organization, human relations, and technical skills. Able to use independent judgment and work with little direct supervision when necessary. Has the ability to comprehend, interpret, and apply regulations, procedures and related information. Has comprehensive knowledge of the terminology, principles, and

methods utilized within the department. Has the mathematical ability to handle required calculations. Knowledgeable and proficient with computers. Able to read, understand and interpret financial reports and related materials.

MINIMUM QUALIFICATIONS OR STANDARDS REQUIRED TO PERFORM ESSENTIAL JOB FUNCTIONS

REQUIRED SKILLS, ABILITIES AND PHYSICAL REQUIREMENTS:

- Must be able to do occasional lifting, carrying, pushing and/or pulling of up to 45 pounds, standing, sitting, walking, bending, stooping or kneeling;
- Must be able to traverse school facility;
- Must have significant fine finger dexterity;
- Must be able to operate standard office equipment including pertinent and required software applications;
- Must possess excellent language skills (verbal and written) requiring the ability to read informational documentation, directions, instructions, policies and procedures related to this job, requiring the ability to give assignments and/or directions to co-workers, assistants, supervisors, students and parents/guardians, requiring the ability to deliver verbal and written communications in English language;
- Must possess excellent interpersonal skills with ability to interact with people (staff, supervisors, parents/guardians, students) and maintain professionalism and tact in all situations, including emergent ones, must be able to maintain constructive relationships;
- Must possess excellent organizational skills and attention to detail;
- Must be able to perform multiple, highly complex, technical tasks with periodic need to enhance skills in order to meet changing job conditions.
- Must be able to apply assessment instruments and analyze data and possess problem-solving skills.
- Must be able to make independent judgments in absence of supervision.

NUMERICAL APTITUDE: Requires the ability to utilize mathematical formulas; add and subtract totals; multiply and divide; determine percentages; determine time and weight.

FORM/SPATIAL APTITUDE: Requires the ability to inspect items for proper length, width, and shape, visually.

PHYSICAL COMMUNICATION: Requires the ability to talk and/or hear: (talking - expressing or exchanging ideas by means of spoken words). (Hearing - perceiving nature of sounds by ear).

ATTENDANCE: A regular and dependable level of attendance is an essential function for this position.

The Clarksville-Montgomery County School System is an Equal Opportunity Employer. In compliance with the Americans with Disabilities Act, the school system may provide reasonable accommodations to qualified individuals with disabilities and encourages both prospective and current employees to discuss potential accommodations with the employer. Signatures below indicate the receipt and review of this job description by the employee assigned to the job and the immediate supervisor.

Employee’s Signature

Employee’s Munis Number

Date